

## **Terms and Conditions of the website**

### **1. Portal ownership**

This website is owned and managed by Arriva Italia s.r.l. (hereinafter also "Arriva").

This document sets out the Terms and Conditions under which you can use our website and the services we offer. This site offers visitors the opportunity to organize their trip on the Arriva buses, purchase travel tickets, read the latest news and discover the latest promotions.

By accessing or using the website for our service, the user confirms that he has read, understood and accepted to be bound by these Terms and Conditions.

### **2. Right to modify the terms**

We reserve the right to change these Terms and Conditions from time to time in our sole discretion. Therefore, it is necessary to periodically review these pages. When we change the Terms and Conditions substantially, we will inform you through information on the website that changes have been made.

Continued use of the website or our service after such changes constitutes acceptance of the new Terms and Conditions, as modified by Arriva. If you do not accept the proposed Terms and Conditions, or future versions, you will not be able to use or access (or continue to access) the website or service.

### **3. Limits of liability**

The texts, information and other data published or accessible through forms on this website are for informational purposes only and are not of an official nature, unless otherwise provided for in accordance with current legislation.

Arriva and its subsidiaries or affiliates do not assume any responsibility for any disservice caused by third parties on the website as well as for any other content, information or anything else contrary to the laws of the Italian State.

In no way Arriva and its controlled or participated companies can be held responsible for the damages caused to third parties due to the erroneous and / or unauthorized use of the materials contained on the site, or the transmission of any malware that infects the IT equipment used by users.

The user acknowledges that its use is subject to acceptance of the Terms and Conditions set out here.

### **4. Email and promotional content**

By means of a specific consent from the user, the latter agrees to receive messages and promotional materials via registration email or any other contact form provided (including telephone number). If you no longer wish to receive such promotional materials or notices, please notify us at any time.

## **5. Reservation of the right to modify the offer**

Arriva has the possibility, without notice, to modify the services; stop providing the services or functionality of the services we offer; or create limits for services.

All website visitors are required to comply with the terms and conditions of use, which can be consulted at any time on this page.

Arriva reserves the right to change the Terms and Conditions, publishing the relative updates on this page. We can interrupt or permanently or temporarily suspend access to the services without notice without this activity entailing any responsibility, for any reason, attributable to Arriva.

## **6. Use of site content**

The website services and their contents are protected in accordance with current copyright law. The user is not authorized to modify, publish, transmit, share, cede in use, reproduce, rework, distribute, perform, give access or commercially exploit in any way the contents or services (including software) of the Arriva website.

The user is authorized to download the material made available on condition that it faithfully reproduces all the copyright indications and does not alter their form. The download is allowed for personal or informational use only; therefore any use for commercial purposes is excluded.

## **7. Customer service and support**

To receive assistance and support, as well as to unsubscribe from Arriva services, see the "Assistance" section of the website.